Vehicle Work in Process - Fleet Truck Shop Office of Management & Budget



KPI Owner: Matt Maskey Process: Vehicle Repair

─Data

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: TBD	Data Source: Truck Shop	Plan-Do-Check-Act Step 8: Monitor and diagnose
Goal: Compared to no baseline, maintain 24	KPI Workbook	Measurement Method: TBD
mechanics assigned to fleet repairs at any given	Goal Source: Fleet	
time.	Management	Why Measure: TBD
	Benchmark Source: TBD	Next Improvement Step: Clarify what is being measured.
Benchmark: TBD		

How Are We Doing?

09.28.14-09.26.15	09.28.14-09.26.15
12 Month Goal	12 Month Average
24	26
Mechanics	Mechanics



09.20.15-09.26.15	09.20.15-09.26.15
Goal	Actual
24	34
Mechanics	Mechanics



Vehicle Work in Process - Fleet Truck Shop Good 40 35 30 Mechanics 20 10 11.15.14 03.07.15 04.04.15 05.30.15 07.25.15 10.04.14 11.29.14 12.13.14 10.18.14 01.10.15 02.07.15 02.21.15 03.21.15 04.18.15 06.13.15 08.08.15 08.22.15 09.05.15 11.01.14

Goal —

Root cause analysis is not necessary because there is no gap between the goal and current performance.

Median

Report Generated: 10/16/2015 Data Expires: 10/20/2015